

Temple University School of Pharmacy Regulatory Affairs and Quality Assurance Graduate Program 425 Commerce Drive, Suite 175 • Fort Washington, PA 19034 Phone: 267.468.8560 • Fax: 267.468.8565





Expectations of Graduate Students

Congratulations! As a graduate student in Temple University's RAQA graduate program, you are taking an important step in enhancing your knowledge of the pharmaceutical, biopharmaceutical, medical device and related industries and advancing your professional career.

- Entering a graduate program is a commitment that requires sacrificing personal time while balancing the demands of your professional and personal lives.
- Earning a master's degree is an accomplishment that stays with you the rest of your life, and the critical thinking skills you acquire will serve you every day.
- An important goal of the RAQA staff is to make our courses convenient while upholding the academic standards and integrity of our program.

RAQA GRADUATE STUDENTS ARE EXPECTED TO:

Make graduate school a priority and attend all classes.

Class dates are published on the RAQA website. Please review them for potential conflicts before registering. Attending class should be a priority.

If you need to miss a class because of unexpected work commitments, travel, or emergencies, please notify your instructor, who will notify the RAQA Office about recording the class.

If professional or personal reasons preclude you from attending the majority of classes, please register in a future semester. Online courses enable frequent travelers to log into courses around the globe. You should make every effort to attend class when possible.

Exams and assignments should be completed by the stated due date.

Dates of proctored exams are posted on the official RAQA schedule of classes. If you miss a proctored exam, you will be required to pay a fee (see **Proctoring**). Your instructor's syllabus lists the due dates of class assignments and take-home exams. Do not register for a course if you cannot commit to completing required course work as scheduled. Missed exams and assignments will result in a lowered grade or even a failing course grade. Penalties for late assignments are posted on the course syllabus.

Most students find it helpful to post due dates of exams and assignments on their Outlook or cell phone calendar.

Actively participate in all class workshops, discussions, and assignments.

Graduate students are expected to engage in all class activities. Learning is most effective when it is interactive. Graduate students should come prepared for each class and actively participate in discussions, workshops, and projects.

Instructors use workshops, so students gain experience with interpreting and complying with regulations in simulated exercises rather than learning firsthand in an actual inspection. Class exercises are given for a reason and need everyone's attention.

Receiving cell phone calls, talking in side conversations during lectures, leaving class early, or continually arriving late are examples of disruptive behavior that detract from the learning environment. Disrespectful behavior will not be tolerated, and students who engage in it risk dismissal from the course and/or the program.

Take advantage of the tremendous networking opportunity that your class provides.

Our RAQA graduate program draws professionals from numerous pharmaceutical corporations and attracts students from related firms such as food, chemical, pharmaceutical support, and healthcare companies. Members of FDA and other regulatory agencies also participate. This broad spectrum of participants provides students with excellent networking opportunities.

Perform graduate-level work.

Graduate school stresses critical thinking: assessing the validity of arguments, interpreting the accuracy of data, and ascertaining the depth and quality of research. Graduate-level work extends beyond reciting class notes, PowerPoints, or Internet sources. It entails research, thoughtful contemplation, assembling cogent arguments, presenting careful analyses, and holding sustained discussions.

Students earn grades based on their performance on exams, workshops, presentations, class participation, and other graded assignments. All courses have at least two graded assignments, including a minimum of one proctored exam. Company tuition reimbursement policies have no bearing on a student's final grade for a course.

Follow the honor code of the University.

Students enrolled in RAQA are expected to submit their own work for all assignments, including homework, reports, papers, take-home exams, and projects. Students are expected to participate equally in group projects and not rely on one individual to complete the work. If you are uncomfortable reporting a problem situation to your instructor, please contact the Assistant Dean at qara@temple.edu. Your confidentiality will be honored. If academic dishonesty is reported on assignments or during any exam, action may be taken based on the policies and procedures of the School of Pharmacy and Temple University. Students may find the honor code here.

RAQA courses and course materials are the property of Temple University School of Pharmacy and may not be copied, taped, recorded, or duplicated in any format without prior authorization of the RAQA Graduate Program of the School of Pharmacy. Ignoring this policy is regarded as a violation of the School's Code of Academic Honesty and will result in the student being dismissed from the program.

The University Services Fee gives students at Temple University Fort Washington access to Temple's state-of-the-art computer labs. If you need to use one, please let a technician know.